

## MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No. RIC/PO/ 1820 124

Dated: 26/12/2024

A grievance meeting for supplementary tender of laboratory / pathology Items for the financial year 2024-25 was held on 19.12.2024 at 09:00 am in the conference room of RIC, Rawalpindi which comprised all members of Grievance Redressal Committee RIC Rawalpindi. Attendance sheet are attached herewith.

Grievances of following firms were presented before the committee.

1. M/s IBL Health Care /
2. M/s Ijaz Enterprises / /
3. M/s Lab Diagnostic Systems (SMC) Pvt Ltd.

The representatives of above mentioned firms were called one by one & heard in person by the grievance committee. The proceedings of the grievances committee are recorded as under.

### 1. M/s IBL Health Care

The appeal of M/s IBL Health Care was discussed with the members of the Technical Evaluation Committee and the record of Technical Evaluation Committee was reviewed. It was found that M/s IBL Health Care was non-responsive due to clause no. k, l, m, n, o (affidavit not signed and stamped).

The representative of the firm presented sign stamp affidavit in meeting which was accepted by the committee.

### DECISION

Therefore the grievance of M/s IBL Health Care is accepted and firm is responsive for selected items.

### 2. M/s Ijaz Enterprises

The representative of the firm was invited to the meeting, where their appeal was discussed with the members of the Technical Evaluation Committee (TEC), and the TEC's records were reviewed. The representative who attended the meeting was from M/s Abbott, not M/s Ijaz Enterprises. He informed the grievance committee that M/s Abbott had participated in the tender; however, a 2% call deposit was attached in the name of M/s Ijaz Enterprises (a distributor of M/s Abbott). Furthermore, the TEC members clarified that the firm was deemed non-responsive due to the non-provision of documents required under the compulsory parameters.

### DECISION

Taking into consideration the above fact, the members of the grievance

committee took decision unanimously the “that in bidding documents clearly mentioned that failure to comply with any compulsory parameter will result in “non- responsiveness of the bidder for quoted item”. Therefore the grievance of M/s Ijaz Enterprises is turn down and decision of Technical Evaluation Committee remains intact. ✓

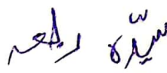
### 3. M/s Lab Diagnostic Systems (SMC) Pvt Ltd.


The representative of the firm was invited to the meeting, where their appeal was discussed with the members of the Technical Evaluation Committee (TEC), and the TEC's records were reviewed and it was found that the firm was deemed non-responsive due to the non-provision of documents required under the compulsory parameters.

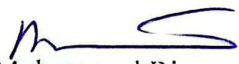
#### DECISION


Taking into consideration the above fact, the members of the grievance committee took decision unanimously the “that in bidding documents clearly mentioned that failure to comply with any compulsory parameter will result in “non- responsiveness of the bidder for quoted item”. Therefore the grievance of M/s **Lab Diagnostic Systems (SMC) Pvt Ltd.** is turn down and decision of Technical Evaluation Committee remains intact. ✓

  
Mr. Sohail Hassan  
Account Officer  
(Member)

  
Dr. Syed Rabia Mehmood  
Asst Prof. of Cardiac Surgery  
(Member)

  
Dr. Atif Nazir  
Asst Prof. of Cardiology  
(Member)

  
Dr. Muhammad Rizwan  
AMS (Admin)  
(Member)

  
Dr. Javed Iqbal  
Professor of Cardiac Surgery  
(Chairman)